

### INTRODUCTION

### **About the Company**

FreightWatch G Security Services India Private Limited wholly owned subsidiary of FWG Group which is based in Malaysia, established in 1995 FWG is the world's leading global integrated security company specializing in the delivery of security and related services to customers across global over 2 decades FWG has launched operations in India as part of the expansion to Global Markets and has its operation in Singapore, Cambodia, Indonesia, Thailand, Spain including India.

FWG presence is spread across PAN India with branch offices in major cities such as Chennai, Coimbatore, Ahmedabad, Hyderabad, etc and We employ over 12000 well trained security guards globally. All our Guards are trained by Exservice officers.



Company Facts At FWG Securities India Private Limited, our commitment to excellence is reflected in the core values that guide our operations across the countries we serve globally. "Briefing our guards on their duties is part of FWG's core value in guarding, manning and providing facility services at client's site."

22

NCHES

250 12000+

QUALIFIE

12

**AWARDS** 

### **Our Core Values**

Our core values are the foundation of our approach to security, we are committed, dedicated and passionate about clients' need providing cost effective services. We are committed, with integrity, honesty and respect. They are the guiding principles that forms our business strategy, shape our culture, and drive the success of FreightWatch G Security Services India Private Limited. We continuously improve our services to support our valuable clients to expand our reach and impact worldwide with our range of services from on-site guarding to advanced electronic security.







# Like all other successful organizations, FWG, came to life in 1995 with a simple vision of providing exceptional customer service, high quality of personnel and a sound understanding of unique client requirements

# Meet Our Experts

### DATO SRI GANDI MUTHUSAMY

### Chairman

Dato Sri Gandi is regarded as one of the most experienced and successful security industrialists in the region. With all these vast experiences, in 1995, Dato Sri Gandi obtained a license and explored into security and going global to increase FWG's strength WORLDWIDE and believes success relies on services comes with commitments, dedication and honesty.



### DATUK KRISHNAN SUKUMARAN

### Director

Former Head of IT Architecture of are put able insurance company. Krishnan ventured into security industry in 2010. With his vast experience alignment and company structural reengineering practice, Krishnan restructured FWG and took up the responsibility for the growth and scale of FWG.



### MR. R SUBRAMANIAM

### DIRECTOR

A seasoned director with extensive experience in facility management services, specializing in operational efficiency, strategic planning, maintenance, budget management, and delivering optimal service solutions for diverse industries and complex environments.



### MR. D SENTHIL

### **DIRECTOR**

A highly experienced director in facility management services, with expertise in operations, maintenance, budgeting, team leadership, and strategic planning, ensuring efficient, cost-effective solutions for diverse facilities and industries.



### **DATUK CHANDRAKUMANAN**

### CEO - SOUTH ASIA

A highly experienced CEO with a global background in medical and security services including facility management. Expertise in strategic leadership, operations, and optimizing safety protocols, driving growth, and enhancing operational efficiency across diverse markets.

### WHAT WE DO FOR YOU

# **OUR SERVICE**

With 29 years of expertise, we have progressed to be a significant player within the security industry. Being registered with PASARA we strictly adhere to the guidelines without compromising our security services and its standard. Further our facility management offers comprehensive services tailored to meet diverse client needs. We specialize in building maintenance, ensuring facilities are well-maintained and operate at peak efficiency manning clients need. We have designed to meet the unique challenges of your business, ensuring a holistic security solution tailed to your company's needs.

### **SECURITY SERVICES**

At FREIGHTWATCH G Security Services, we understand that security is more than just technology—it's about people. As a leading provider of security services, FWG emphasizes the highest standards of safety.



# INTEGRATED FACILITY MANAGEMENT

We provide comprehensive services, including engineering and maintenance, security, housekeeping, production, back office support and space optimization, ensuring operational efficiency, cost-effectiveness, and a safe, well-maintained environment for clients.



# ENGINEERING MAINTENANCE SERVICES

Our engineering maintenance services optimize energy use, reduce costs, and enhance sustainability. We provide efficient solutions such as carpentry, mechanical/electrical, plumbing, painting, building maintenance and vendor management.



### HOUSE KEEPING SERVICES

We offer a Comprehensive cleaning and maintenance solutions for offices, residential complexes, commercial spaces, and industrial facilities tailored to suit the specific needs of clients.



### WHAT WE DO FOR YOU

# **OUR SERVICE**

### PRODUCTION SUPPORT (SKILLED AND UNSKILLED)

Maximize your production potential with our dedicated Production Support Services. Let us handle the details so you can focus on achieving your operational goals.



### **BACK OFFICE SUPPORT**

Streamline your administrative operations with our professional back-office support help you optimize resources, improve productivity, and achieve operational excellence.



### **OUR FEW PRESTIGIOUS CLIENTS**









































### WHY FWG

# **OUR STANDARDS**

FREIGHTWATCH G Security Services India Pvt. Ltd. being a market leader SECURITY & FACILITY MANAGEMENT has built a strong reputation for adhering to the highest industry standards across its diverse offerings Security, Facility Management & Housekeeping being the key services including other multiskilled & specialized services. FWG's long-standard success is rooted in our commitment. Quality, safety, reliability and customer satisfaction.

Here's an overview of the best standards that FREIGHTWATCH G Security Services upholds in the facility management industry:

### **Quality and Consistency**

### Adherence to International Standards:

FWG follows international quality standards in its services. Whether it's security, housekeeping, or maintenance, the company ensures that all operations meet or exceed global benchmarks.

### Standard Operating Procedures (SOPs):

They have well-defined and rigorous SOPs to maintain consistency across all services, ensuring that clients receive the same high level of quality, regardless of location or frequency of service.





### Trained and Certified Staffs

### **Professional Training Programs:**

The company invests heavily in training its staff. From security personnel to housekeeping staff, everyone is trained to perform their duties with expertise, efficiency, and professionalism.

### **Certification and Background Verification:**

All employees undergo thorough background checks to ensure the safety and trust of clients. The company also ensures that staff are certified for specific tasks, such as fire safety, first aid, and advanced security protocols.

### WHY FWG

# **OUR STANDARDS**

### **Safety and Security**

### **Integrated Security Solutions:**

As a leading provider of security services, FWG emphasizes the highest standards of safety. They integrate advanced security systems such as CCTV surveillance, access control, and alarm systems, ensuring that all security measures are up to the best standards.

### **Risk Management:**

Regular safety audits and risk assessments are conducted to identify and mitigate potential threats or safety hazards in the facility management process.

# Compliance with Legal and Regulatory Standards:

FWG ensures that all operations comply with the latest local, national, and international safety regulations, whether it pertains to fire safety, electrical systems, or hazardous waste management.





## Sustainability and Eco-friendly Practices

### **Environmentally Friendly Solutions:**

The company places a strong emphasis on sustainability, using eco-friendly cleaning products, energy-efficient systems, and waste management practices. This commitment to sustainability ensures that operations have minimal impact on the environment.

### WHY FWG

# **OUR STANDARDS**

# Use of Technology and Innovation

### **Facility Management Software:**

FWG uses advanced facility management software to streamline processes like maintenance requests, service monitoring, and reporting. This ensures transparency and better communication with clients.

### **Automated Systems for Efficiency:**

From automated reporting to predictive maintenance of equipment, the company incorporates technology to increase operational efficiency and minimize downtime.

### **Real-time Monitoring:**

For services like security, the company uses realtime monitoring tools, allowing for quick responses and proactive management of any issues or emergencies.



### **Customer Support**



### 24/7 Support:

The company provides round-the-clock support to address any emergencies or concerns. This ensures that any issues are quickly dealt with, maintaining smooth operations for their clients.

### **Post-Service Assistance:**

In addition to the core services, FWG offers postservice consultations, feedback mechanisms, and follow-up visits to ensure that services have been rendered as per the client's expectations.

### **GALLERY**



### **ACCREDITATION**

















# THANK YOU SO MUCH!

Please don't hesitate to reach out if there's anything further we can assist with, and we're eager to discuss how we can support your future goals.





### LOCATION

FWG Security Services India Pvt. Ltd., Precision plaza, 1st Floor,No.397 (Old No 281), Anna Salai, Teynampet, Chennai-600018, Tamilnadu, India.



+91 44 40050684



+91 8668121753, 8925849602



info@fwgindia.com

